## MOOD: CORPORATE SCORECARD AUGUST 2015

## **Ongoing MM Performance Scorecard**

	Module	Status	Initiatives Underway or Taken	Next Steps or Ongoing
Leadership	Senior Leadership Appointments		<ul> <li>Leadership build-outs essentially complete @ MMNA, MMINT, MMTM &amp; MMBIS</li> <li>Prioritized plans &amp; actions targets are assembled by each executive</li> </ul>	Develop, Recognize, Reward or Replace as appropriate.
	Scorecard Development and Management		<ul> <li>Leaders have scorecards, with key operational &amp; efficiency targets aligned to compensation</li> <li>Focal areas are tracked for monthly, quarterly and annual progress</li> </ul>	Drive scorecards through the Teams, ensuring accountability via up or out behaviors and processes.
Revenues	Audio, Local Sales & Solutions Development		<ul> <li>Appointed Pres. MMNA, Pres. MMINT, EVP Product &amp; Local Sales, VP Local Sales- MMEU</li> <li>Increased Local salesforce to 118 at June 30, on target, and vs 65 in Q4/13; Delivered 37% increase in Local Gross Gain Sales in Q2.15; Sales training of new AEs with focus on productivity and new products; Launched Mood Mix as streaming-plus offering &amp; Social WiFi as compelling retail Social marketing solution</li> <li>Advanced discussions with a variety of distribution &amp; solution partners</li> </ul>	Improve productivity of AE's hired to achieve historical growth curves     Repackage/replicate already built solutions for new verticals     Finalize Partnerships underway to expand Indirect Sales Channels, broaden Mood capabilities, and enhance Mood Reach     Build Local AE count to ~140 in 2015
	Mobile Sales Development		<ul> <li>Mood Presence built into Top 5, 3rd party app solution</li> <li>Expanded Presence Footprint to virtually the entire NA platform</li> <li>Launched MMNA/Shazam (Mobile) promotion with 2,000-site Premier client in NA in Q3 and signed additional clients in Q4 in NA and International</li> <li>Further expanded Presence pilots in US/EU for Food, Retail and Technology</li> <li>Continuing development of Mood Hear for Mood Audio value added option</li> </ul>	Build additional Premier Mobile opportunities & A, V, M Upselling     Launch Mobile/Presence campaigns and trials
	Visual Sales Development		<ul> <li>Achieved Mood TV traction in QSR market; signed three largest US QSR Visuals deals to date; including a 600-store QSR chain in October</li> <li>Signed new top-10 Auto deal for Intl for 900 sites in 2015 &amp; 2016; Several 100+ site wins in EU; Global and pan European deals accelerating via MMINT with new sales leadership driving success.</li> </ul>	<ul> <li>Develop &amp; promote new Visual solutions; expand Visual markets</li> <li>Pursue Visual pilots &amp; rollouts</li> </ul>
	Technomedia & BIS Initiatives		<ul> <li>Increasing sales focus &amp; cross-selling activities between Units</li> <li>MMTM &amp; MBIS grow revenues by 56% y/y &amp; 13%% y/y, respectively on constant currency basis, on sale pipeline and backlog expansion efforts</li> </ul>	Further cross-sales among MM, TM, BIS
			I edend:	Complete In progress

Legend:



Complete



In progress

## **Ongoing MM Performance Scorecard**

	Module	Status	Initiatives Underway or Taken	Next Steps or Ongoing
Efficiency	Wave 1-3 Initiatives		<ul> <li>Implemented significant expense reductions via people, process, real estate, &amp; marketing redundancies</li> <li>Implemented annualized cost savings of \$8.7M for Wave 1 &amp; \$9M for Waves 2/3</li> </ul>	Complete
Effici	Wave 4+ Synergies & Consolidations		<ul> <li>Wave 4+ for 2015/16 integration initiatives focused on People, Process, Real Estate for &gt;\$7M annually</li> <li>Procurement / G&amp;A, real estate consolidations, back office functional consolidation in MMNA &amp; MMINT</li> <li>Upsized Wave 4+ cost saving expectations to \$7M+ annually</li> </ul>	Continue to develop & implement Wave 4+ to further consolidate/enhance platforms, real estate and process efficiencies
	Shareholder Disclosures & Communications		<ul> <li>Increased investor communications and meeting activities; developed &amp; communicated plan @ Investor Roadshow in Q4/13 with strategy for enhanced growth; followed up with several mini Investor roadshows.</li> <li>Revised KPI disclosures in Q1/14; added additional disclosures in Q4.14, Q1.15 &amp; Q2.15</li> </ul>	Refine and enhance KPI disclosures     Quantify & disclose FX impacts on quarterly basis     Increase frequency of Investor communications
	1-Time Charge Eliminations		<ul> <li>Reducing and eliminating one time fees, except for productive Waves</li> <li>Resolving/settling legacy charges will enable \$20M FCF improvement in '15</li> <li>Q2.15 one-time expenses of \$1.7M vs \$10.0M in Q2.14</li> </ul>	Spend only on productive eliminations and asset dispositions
Finance	Balance Sheet Strengthening		<ul> <li>Sold Latam Residential assets for \$16M</li> <li>Sold DMX / Trusonic Canadian accounts for \$11M</li> <li>Concluded successful ReFi of secured debt (April 2014)</li> <li>Concluded issuance of \$50M of foreign subsidiary debt (Aug 2015)</li> </ul>	Implement plans for de-leveraging
	Enhanced FCF		<ul> <li>Implementation of Wave 1-4+ cost reductions &amp; synergies</li> <li>Implementing revenue enhancement measures, including new solutions, partnerships &amp; sales initiatives</li> <li>Established Sr. Exec. global working capital management process; ongoing review &amp; efficiencies for A/R, A/P, inventory, CapEX &amp; FCF</li> <li>Global procurement team established and negotiated purchasing agreements to achieve significant savings</li> <li>Improvements in accounts receivable collections &amp; processes</li> <li>Closing out legacy payments/issues</li> <li>Expecting significant improvement in FCF generation in 2015 to near break even; further gains expected in 2016.</li> </ul>	Achieve ongoing procurement gains Iliminate 20% of equipment SKU's & achieve related vendor consolidations Implementing Wave 4+ initiatives & upsized cost saving expectation to \$7M+ Enhance revenues via Audio, Visual, Mobile Sales & market and channel expansion
			Legend:	Complete In progress

Legend:



Complete



In progress